



CONTAP-185401 : System Manager domain-tun通道 登录导致 KRB5_CC_NOTFOUND 错误

<https://kb-cn-stage.netapp.com/on-prem/ontap/da/NAS/NAS-Issues/CONTAP-185401>

Updated: Wed, 22 Apr 2026 03:38:40 GMT

问题描述

EMS报告"CIFS管理身份验证基本操作步骤失败": [node1 : secd : secd.cifsAuth.problem:error]: SVM (svm1)常规 ONTAP

身份验证问题。错误: ONTAP管理CIFS身份验证基本操作步骤失败

[6 ms]已成功连接到IP xxx.xxx.xxx.xxx、使用TCP

[90]的端口88已成功连接到IP xxx.xxx.xxx.xxx、使用TCP

[101]的端口88未找到匹配凭据(KRB5_CC_NOTFOUND)[102]

Kerberos身份验证失败。

使用NTLMv2安全模式[103]的域用户'domain\user'尝试NTLM

[102]登录尝试使用TCP

[132]成功连接到IP xxx.xxx.xxx、端口445使用TCP [132]成功连接到IP xxx.xxx.xxx.xxx、端口88使用TCP

[206]未知错误

: 39756032 [206] Kerberos身份验证失败, 结果: 7556。

[206] Unable to connect to Netlogon service on DC1.domain.local (Error :

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

result_error_SECD_nO_connconnips_available)

[208] successfully connired

to IP xxx.xxx.xxx 、 port 445 using TCP [232] successfully connired to IP xxx.xxx 、 port 88 using TCP [235]

未知错误

: 39756032[235] Kerberos authentication failed with result: 7556 °

[236]无法连接到DC2.domain.local上的Netlogon服务(错误：result_error_SECD_NO_CONNECS_available)

[236]没有可用于MS_NETLOGON的服务器，Vserver：3，domain：domain.local。

**[236]失败：无法建立连接(Netlogon:domain.local)，结果：6940[237] ccis-admin-login-cCIFS

ONTAP失败