



CXone Mpower EXPERT

频繁出现EMS消息"fcv.io.status : State=5"

https://kb-cn-stage.netapp.com/on-prem/ontap/da/SAN/SAN-KBs/EMS_message_fcv_io_status__state...

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适用场景

- 所有NetApp FAS / AFF 硬件平台
- 所有Data ONTAP版本
- ESXi
- FC 交换机

问题描述

- `fcv.io.status:debug:STIO Adapter:0x,found hung cmd state=5` 在同一主机SID的EMS日志中观察到的错误：

```
[NetApp01: fct_tpd_thread_0: fcv.io.status:debug]: STIO Adapter:0d, found hung  
cmd:0xffffffff01dd049f90 (state=5, flags=0x0, ctio_sent=1/1,RecvExAddr=0x11e4e0,  
OX_ID=0x44xx, RX_ID=0xffff,SID=0x7xxxxy, Cmd[2A])
```

- 在受影响的ESXi主机上观察到性能问题、并且将虚拟机移至其他主机时未观察到性能问题

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- 可以执行以下故障排除步骤来隔离问题描述：
 - 验证网络结构是否存在性能或物理层问题
 - 要进行故障隔离、请将缆线从主机移至其他交换机端口、并验证错误是否仍然存在
 - 验证环境 是否已通过[互操作性表工具](#)进行测试