



CXone Mpower EXPERT

由于防火墙设置、Veeam备份无法启动

https://kb-cn-stage.netapp.com/on-prem/ontap/dp/NDMP/NDMP-KBs/Veeam_backup_fails_to_start_du...

Updated: Wed, 22 Apr 2026 10:05:19 GMT

适用场景

- ONTAP 9
- NDMP
- Veeam

问题描述

- 防火墙规则用于阻止NDMP数据连接的端口。
- `Cannot connect to ndmp-server socket`可以从Veeam软件日志中看到错误消息。

示例：

```
Full backup: Cannot connect to ndmp-server socket.  
--tr:Failed to create NDMP data reader for host:  
'x.x.x.x', port: '10000'  
Couldn't create ndmpReader
```