



与主机的NDMP连接失败

https://kb-cn-stage.netapp.com/on-prem/ontap/dp/NDMP/NDMP-KBs/NDMP_connection_to_host_failed

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适用场景

- CommvaultBackup应用程序
- ONTAP 9.10.1
- ONTAP AWS实例

问题描述

- NDMP备份失败、Commvault"(Commvault")中出现以下错误：

```
Error Code: [39:7] Description: NDMP connection to host [netapp-prod-cluster] failed. Please verify the NDMP Server can be reached on this host using your current IPV4/IPV6 settings on MediaAgent. Source: sydaws01, Process: NasBackup
```

- 从备份日志中、我们会在第4阶段看到以下错误：

```
/SVM_name/Vol_name(1) Log_msg (Write DIRNET for BKP ID=2475, type=3 interrupted
```

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```
while at waiting for max inflight. Error = Broken pipe.  
/SVM_name/Vol_name(1) Error (Write to socket failed  
/SVM_name/Vol_name(1) Tape_close (ndmp)  
/SVM_name/Vol_name(1) Log_msg (Flush DIRNET called on error = -1.  
/SVM_name/Vol_name(1) Abort (4245212 MB, 26660 secs, 159 MBps)  
/SVM_name/Vol_name(1) Error (DUMP IS ABORTED
```