



## NDMP 备份在 Commvault 中停滞

[https://kb-cn-stage.netapp.com/on-prem/ontap/dp/NDMP/NDMP-KBs/NDMP\\_backup\\_stuck\\_in\\_\\_Comm...](https://kb-cn-stage.netapp.com/on-prem/ontap/dp/NDMP/NDMP-KBs/NDMP_backup_stuck_in__Comm...)

Updated: Wed, 22 Apr 2026 07:28:55 GMT

### 适用场景

- 7 模式
- NDMP
- CommVault

### 问题描述

- 在转储生成需要使用索引节点映射进行备份的文件列表的第一阶段中、卷的NDMP备份失败。
- 从DMA端开始、它会停止、而不会增加任何增量。
- 请在下方找到错误：

#### BACKUP.GZ

```
dmp Wed Jan 11 17:08:28 IST 2023 /vol/APPLICATION/APPLICATION_LEGALNASDOC/  
Destination(3) Start (Level 0, NDMP) dmp Wed Jan 11 17:08:28 IST 2023 /vol/
```

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```
APPLICATION/APPLICATION_LEGALNASDOC/Destination(3) Options (b=0, u) dmp Wed
Jan 11 17:08:28 IST 2023 /vol/APPLICATION/APPLICATION_LEGALNASDOC/Destina-
tion(3) Filesystem (/vol/APPLICATION/APPLICATION_LEGALNASDOC/Destina-
tion(3)) dmp Wed Jan 11 17:08:28 IST 2023 /vol/APPLICATION/APPLICATION_LEGALNASDOC/
Destination(3) Granularity (subtree) dmp Wed Jan 11 17:08:28 IST 2023 /vol/
APPLICATION/APPLICATION_LEGALNASDOC/Destination(3) Snapshot (snapshot_for_
backup.26201, Wed Jan 11 17:08:06 IST 2023) dmp Wed Jan 11 17:08:28 IST
2023 /vol/APPLICATION/APPLICATION_LEGALNASDOC/Destination(3) Tape_open
(ndmp) dmp Wed Jan 11 17:08:29 IST 2023 /vol/APPLICATION/APPLICATION_LEGAL-
NASDOC/Destination(3) Phase_change (I) dmp Thu Jan 12 11:22:43 IST 2023
/vol/APPLICATION/APPLICATION_LEGALNASDOC/Destination(3) Error (job aborted)
dmp Thu Jan 12 11:22:43 IST 2023 /vol/APPLICATION/APPLICATION_LEGALNASDOC/
Destination(3) Tape_close (ndmp) dmp Thu Jan 12 11:22:43 IST 2023 /vol/AP-
PLICATION/APPLICATION_LEGALNASDOC/Destination(3) Abort (0 MB) dmp Thu Jan
12 11:22:43 IST 2023 /vol/APPLICATION/APPLICATION_LEGALNASDOC/Destina-
tion(3) Error (DUMP IS ABORTED)
```

- 要进一步分析此问题描述、请收集perfstat日志。