



---

## Commvault MediaAgent 丢失与 CIFS 共享的连接

[https://kb-cn-stage.netapp.com/on-prem/ontap/dp/NDMP/NDMP-KBs/Commvault\\_MediaAgent\\_losing\\_...](https://kb-cn-stage.netapp.com/on-prem/ontap/dp/NDMP/NDMP-KBs/Commvault_MediaAgent_losing_...)

Updated: Wed, 22 Apr 2026 08:46:17 GMT

### 适用场景

- Commvault IntelliSnap v11 SP24+
- ONTAP 9

### 问题描述

- 使用 Commvault 运行的备份失败，并显示以下错误：

```
""the parameter used for thecurrent operation is not supported by the Operating System, OS Drivers or the underlying Hardware
```

- 此错误会在 MediaAgent 事件查看器上触发：

```
{Delayed Write Failed} Windows was unable to save all the data for the file \Folder_Name\CV_MAGNETIC\V_123456\CHUNK_123456\FILE_Name.idx. The data has been lost. This error may be caused by a failure of your computer hardware or network connection. Please try to save this file elsewhere.
```

---

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

- CIFS 共享可访问
- 其他 MediaAgent 报告此共享在此期间未出现问题