



FabricPool 无法与StorageGRID 云层通信

https://kb-cn-stage.netapp.com/on-prem/ontap/dm/FabricPool/FabricPool-KBs/FabricPool_Unable_to_c...

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适用场景

- FabricPool
- ONTAP 9
- NetApp 存储网格
- System Manager 9.7+

问题描述

- System Manager 错误：
Unable to communicate with the cloud tier. Reason: Cloud tier is unreachable.
- FabricPool 聚合对象存储在 ONTAP EMS.log 中不可用：
Sat Sep 11 00:49:27 -0300 [NODE04: OscHighPriThreadPool:
object.store.unavailable:EMERGENCY]: Unable to connect to the object store
"cloudbackup_fpool01_n4" from node c61d0009-a00d-11e9-a3fe-c7082ea460fb. Reason:
Connection unavailable.

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- ping 可使用集群间 LIF 执行
- StorageGRID 是对象存储提供程序、显示为联机且运行状况良好