



CONTAP-442977: ONTAP System Manager: 无法连接到 Active IQ

https://kb-cn-stage.netapp.com/on-prem/ontap/dm/System_Manager/ONTAP_System_Manager_Issue...

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问题描述

- ONTAP System Manager 到 Active IQ (AIQ) 链接在成功注册后大约一小时失败
- 容量部分在仪表盘报告 "{}Unable to reach <https://activeiq.netapp.com> to view capacity history. Verify your network. {}"
- **Active IQ** 注册卡在集群 > 设置 "{}Cannot Connect to Active IQ {}"。
- `sysmgr.log` 表示 [AIQ]Failed to retrieve the access token from AIQ using the refresh token