



外部密钥管理器间歇性报告未响应

https://kb-cn-stage.netapp.com/on-prem/ontap/dm/Encryption/Encryption-KBs/External_Key_Manager_...

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适用场景

- ONTAP 9.8P18
- 外部密钥管理器(EKM)

问题描述

- 在ONTAP中查看某些节点上的服务器状态时、特定密钥管理器会报告"No-Reporting"、而其他密钥管理器则报告状态为"Reporting"。
- 在间歇性情况下、"无响应"会在节点之间移动、而不会出现任何特定模式。
- 例如、命令是背靠背执行的：

```
::> security key-manager show -fields key-manager-server-status -address 1.2.3.4
node          address          key-manager-server-status
-----
NodeA 1.2.3.4 not-responding
```

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```
NodeB 1.2.3.4 not-responding
NodeC 1.2.3.4 not-responding
NodeD 1.2.3.4 available
NodeE 1.2.3.4 available
NodeF 1.2.3.4 available
NodeG 1.2.3.4 available
NodeH 1.2.3.4 not-responding
```

-Then a few moments later:

```
::> security key-manager show -fields key-manager-server-status -address 1.2.3.4
```

```
node          address          key-manager-server-status
```

```
-----
NodeA 1.2.3.4 available
NodeB 1.2.3.4 available
NodeC 1.2.3.4 not-responding
NodeD 1.2.3.4 not-responding
NodeE 1.2.3.4 not-responding
NodeF 1.2.3.4 not-responding
NodeG 1.2.3.4 available
NodeH 1.2.3.4 available
```

8 entries were displayed.