



CXone Mpower EXPERT

网络问题导致SM-BC出现高延迟

https://kb-cn-stage.netapp.com/on-prem/ontap/Perf/Perf-KBs/High_Latency_with_SM-BC_caused_by_...

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适用场景

- ONTAP 9
- SnapMirror 活动同步(SM-AS)/ SnapMirror业务连续性(SM-BC)

问题描述

- SnapMirror同步报告了高延迟
 - SM-A/SM-BC依赖于同步SnapMirror (SM-S)
 - 命令行界面命令`qos statistics workload latency show`显示了中的高延迟SM Sync
 - AIQUM/OCUM 显示了中的高延迟 Sync SnapMirror
- 主站点上记录EMS错误：

```
Tue Apr 04 02:38:22 +0800 [Node1-01: repl_Handle_sync_res1:  
callhome.syncsm.exception:error]: Call home for SNAPMIRROR SYNCHRONOUS  
EXCEPTION: Network Latency exceeded threshold limit.
```

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- 命令行界面命令 `network test-link` 显示源集群和目标集群之间的网络延迟较长