



CONTAP-170136: FAS8200 和 AFF A300 系统可能会出现 CPU 无响应，随后出现多个看门狗控制器中断的情况

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-Issues/CONTAP-170136

Updated: Wed, 22 Apr 2026 08:25:16 GMT

问题描述

- 许多传感器信息无法正确读取。

```
> system sensors
Sensor Name      | Current      | Unit          | Status   | LCR      | LNC      | UNC      |
UCR
-----+-----+-----+-----+-----+-----+-----+
+-----+-----+-----+-----+-----+-----+-----+
CPU0_Temp_Margin | na          | degrees C    | na      | na       | na       | -11.000  |
-1.000
In_Flow_Temp     | 20.000     | degrees C    | ok      | 0.000    | 5.000    | 50.000   |
| 55.000
Out_Flow_Temp    | 27.000     | degrees C    | ok      | 0.000    | 5.000    | 65.000   |
| 75.000
PCI_Slot_Temp    | 25.000     | degrees C    | ok      | 0.000    | 5.000    | 60.000   |
| 70.000
Smart_Bat_Temp   | 22.000     | degrees C    | ok      | 0.000    | 5.000    | 60.000   |
```

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

	70.000							
CPU0_Error	0x0	discrete	Asserted	na	na	na	na	
CPU0_Therm_Trip	0x0	discrete	Asserted	na	na	na	na	
Wrench_Port_Up	0x0	discrete	Enabled	na	na	na	na	
Attn_Sensor1	0x0	discrete	Asserted	na	na	na	na	

- FAS8200 和 AFF A300 存储系统可能会出现 CPU 无响应，随后发生看门狗控制器中断。

```

watchdog nmi on cpu 0, hang cpu is 0 in process idle: cpu0
Record 1108: Sat Apr 30 05:01:38 2022 [IPMI Event.critical]: NMI
Record 1109: Sat Apr 30 05:01:38 2022 [IPMI.notice]: e800 | 02 | EVT: 6fc824ff |
System_Watchdog | Assertion Event, "Timer interrupt"
Record 1110: Sat Apr 30 05:01:39 2022 [IPMI Event.critical]: L2 watchdog timeout
hard reset
Record 1111: Sat Apr 30 05:01:39 2022 [Trap Event.critical]: hwassist
l2_watchdog_reset (29)
Record 1112: Sat Apr 30 05:01:45 2022 [IPMI.notice]: e900 | 02 | EVT: 6fc104ff |
System_Watchdog | Assertion Event, "Hard reset"

```