



CONTAP-492278 : monitor.ioCard.degraded : IO 卡已降级

<https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-Issues/CONTAP-492278>

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问题描述

系统在两个节点上报告以下警报

```
[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge P4  
Temp is not readable
```

```
[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge  
Mach Temp is not readable
```

```
[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge P1  
Temp is not readable
```

```
[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge P2  
Temp is not readable
```

```
[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge P3  
Temp is not readable
```

```
[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge P4  
Temp is not readable
```

```
[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge
```

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Mach Temp is not readable

[Node-01: env_mgr: monitor.ioCard.degraded:alert]: IO card is degraded: IO8 64Ge P1

Temp is not readable

来自SP-IPMI

```
IO8 Present          PRESENT
IO8 Ready            READY
IO8 INFO            FRU_AVAIL
IO8 Status          normal      57      --      --      --      --
IO8 64Ge Mach Temp  failed      -- C      0 C      5 C      100 C      105 C
IO8 64Ge P1 Temp    failed      -- C      -5 C     -1 C      70 C      75 C
IO8 64Ge P2 Temp    failed      -- C      -5 C     -1 C      70 C      75 C
IO8 64Ge P3 Temp    failed      -- C      -5 C     -1 C      70 C      75 C
IO8 64Ge P4 Temp    failed      -- C      -5 C     -1 C      70 C      75 C
IO8 64Ge Power Good          GOOD
IO8 64Ge Volt Spikes normal      0      --      --      --      3
```

支持的 SFP 使用

```
slot 8: Fibre Channel Target Host Adapter 8a
(QLogic 2800 (2814) rev. 2, <ONLINE>)
Board Name:      111-05089
Serial Number:   042443000046
Firmware rev:    9.14.80
Host Port Addr:  eb0060
FC Nodename:     XXXXXXXXXXXXXXXXXXXX (X)
FC Portname:    XXXXXXXXXXXXXXXXXXXX (X)
Connection:      PTP, Fabric
Switch Port:     DC-MDS9164V-TOP:1/45
SFP Vendor Name: WTD
SFP Vendor P/N:  RTXM520-571 ==> https://hwu.netapp.com/Search/
Index?keyword=RTXM520-571
SFP Vendor Rev:  1.0
SFP Serial No.:  XXXXXXXXXX
SFP Connector:    LC
SFP Capabilities: 16, 32, 64 Gbit/Sec
```