



CONTAP-437510 : ONTAP AlphaUser 同步状态显示同步失败

<https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-Issues/CONTAP-437510>

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问题描述

- NetApp上的指示灯亮起一段时间。未显示任何错误(FRU等)。
- 没有传感器报告故障
- 未显示指向BMC、控制器或PCI卡的错误信息
- 在执行BMC擦除配置后、传感器指示其中一个节点出现同步故障、但不存在故障传感器。

```
CLUSTER::*> run -node nodel -command environment status
Sensor Name          State          Current        Critical        Warning        Warning        Critical
                   Reading        Low           Low            High           High
-----
IPMI Heartbeat              IPMI_HB_OK
ONTAP AlphaUser Synced State SYNC_FAILED
ONTAP Boot State           NORMAL
```

- 配对节点显示的所有值均正确、并且"按 用户同步状态"显示为"已同步"

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