



## CONETP-158359 : BMC unable、并在SP输出中显示"smf\_IPv4\_network\_stats\_get for IPv4"

<https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-Issues/CONTAP-157359>

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### 问题描述

- 此错误会影响使用BMC 13.8x13.7Px的FAS8300、FAS8700和A400型号

- 服务处理器未响应：

```
::> sp show
```

```
IP Firmware
```

```
Node Type Status Configured Version IP Address
```

```
-----  
node-01 BMC online true 13.7 1.2.3.4
```

```
Error: show failed: Timeout: Operation "sp_system_view_iterator::get_imp()" took longer than 25 seconds to complete [from mgwd on node "node_name-01" (VSID: -1) to servprocd at 127.0.0.1]
```

- 事件日志中报告了多个servprocd和TCP端口935错误

```
[no-01 : servprocd : kern.vm.mmap.Return : note] : mmap (2) by servprocd (pid 6180) for size 2101248 failed : vMem
```

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Limit exceed, Limit 1099689656、error 12。

[node-01 : servprocd : ucore.panicString : error] : "servicprocd : call to pthread\_create() failed with error : resource temporarily unable, raising SIGABRT(6) at RIP 0x807ba483a (Pid 6419、uid 0、Timestamp 1696133989)"[node-01 : spmd : spm.servprocd.process.exit:alert]: Service processor守护进程(虚拟进程)因ID超过6419而退出。  
此服务器将尝试重新启动。

[no-01 : 内核 : bsdsport.queueLimit.readed:error] : 绑定到IP地址为\*的端口935的套接字的连接请求数已达到1536个连接的限制。此套接字使用TCP协议。此事件自上次警告以来已发生1次。

- `sysconfig -a` 的输出显示：

```
:: : > system node run -node <node> ipv6 -command Sysconfig -a
```

服务处理器状态：未知

固件版本：(空)管理地址：(空)

以太网链路：down

\*\*\* failed : ipv6\_network\_stats\_get for SP configuration : disabled (IPv6配置的SMF\_IPV6网络状态\_GET : 已禁用)