



CHW-2469 : M.2 设备出现“callhome.hm.alert.major:alert BootmediaWarnAlert”mSATA 错误

<https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-Issues/CHW-2469>

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问题描述

- EMS 在 FAS8300、FAS8700、AFF A400、AFF A250 和 FAS500f 平台中报告 BootmediaWarnAlert。
[Node A: mgwd: callhome.hm.alert.major:alert]: Call home for Health Monitor process nphm: BootmediaWarnAlert[mSATA (XXXXXXX)].
- 这 `system health alert show` 命令产生以下内容：
Node cluster1-01
Monitor controller
Alert ID BootmediaWarnAlert
Alerting Resource mSATA (xxxx)
Subsystem Motherboard
Indication Time Thu Nov 18 06:05:26 2021
Perceived Severity Major
Probable Cause hardware_degrading
Description Boot device is wearing out due to write operations in the form of regular updates.
Corrective Actions 1. Contact technical support to obtain a new boot device.

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2. If possible, perform a takeover of this node and bring the node down for maintenance.
3. Refer to the "Boot media replacement guide for your given hardware platform" to replace the boot device.
4. Update the boot device with the appropriate Data ONTAP version.
5. Bring the storage system online.