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## CHW-2102 : False SharedandDedicatedSwitchtoShely\_Alert

<https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-Issues/CHW-2102>

Updated: Wed, 22 Apr 2026 03:53:44 GMT

### 问题描述

- 警报示例：

```
Node: node_name
Alert ID: SharedandDedicatedSwitchtoShelf_Alert
Resource: Shelf UUID: xxxxxxxxxxxxxxxxxxxxxx
Severity: Major
Indication Time: Mon Jan 01 01:02:03 2024
Suppress: false
Acknowledge: false
Probable Cause: Shelf 1.0 is connected to both shared and dedicated
storage switches.
Possible Effect: This configuration is not supported.
Corrective Actions: 1. Consult the guides that apply to your NVMe shelf and shared
switch to review the cabling rules for your system.
2. Connect shelf 1.0 only through either shared or
dedicated storage switches.
```

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- 集群存储按照指南进行布线、没有发现任何问题
- 存储可以直接连接到SAS/NVMe和(或)有交换机的NS224磁盘架
- 已连接交换机的磁盘架正在使用具有兼容固件版本和RCf的正确存储交换机
- 可以从未连接到专用存储交换机的SAS磁盘架报告运行状况警报
- 在ONTAP升级期间、可能会注意到此问题描述