



# CXone Mpower EXPERT

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## CFBMC-6092：在过去 600 秒内未收到来自服务处理器 (SP) 的 IPMI 心跳。

<https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-Issues/CFBMC-6092>

Updated: Wed, 22 Apr 2026 07:30:07 GMT

### 问题描述

- 运行 BMC 15.12，在 EMS-LOG-FILE 中生成来自服务处理器的心跳丢失警报导致节点关闭

```
[Node-01: spmgrd: sp.heartbeat.stopped:error]: Have not received a IPMI heartbeat from the Service Processor (SP) in last 600 seconds.
```

```
[Node-01: spmgrd: callhome.sp.hbt.missed:notice]: Call home for SP HBT MISSED
```

```
[Node-01: spmgrd: callhome.sp.hbt.stopped:alert]: Call home for SP HBT STOPPED
```

- 接下来是接管：

```
HA Group Notification from Node-01 (CONTROLLER TAKEOVER COMPLETE AUTOMATIC - INTERNAL REBOOT) ALERT
```