



COMS-44 : ONTAP Mediator 安装失败，出现 'sudo: no tty present and no askpass program specified'

<https://kb-cn-stage.netapp.com/on-prem/ontap/Mediator/Mediator-Issues/COMS-44>

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问题描述

- ONTAP Mediator 配置失败，并显示以下错误：

```
ClusterA::*> mediator add -mediator-address XX.XX.XX.XX
(metrocluster configuration-settings mediator add)
Adding the mediator and enabling Automatic Unplanned Switchover. It may take a few
minutes to complete.
Error: command failed: The request to reach the mediator failed during the add
operation.
Check if the mediator is reachable and then try the operation again.
```

- Mediator 日志显示以下错误：

```
root@mediatorhost# tail /opt/netapp/lib/ontap_mediator/log/ontap_mediator.log
[ERROR] [24] [scstadmin.py:84] scstadmin command FAILED: /usr/bin/sudo scstadmin
-noprompt -add_target iqn.2012-05.local:mailbox.target.69642eae-
bb75-11ea-8fa7-00a098ccf5d8:9a2a870d-baf0-11ea-a6df-00a098cbca9e:1 -driver iscsi
```

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```
-attributes MaxSessions=4,IncomingUser=###
```