



COMS-213 : ONTAP Mediator 安装退出失败 - mediatoradmin 未创建

<https://kb-cn-stage.netapp.com/on-prem/ontap/Mediator/Mediator-Issues/COMS-213>

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问题描述

Mediator 安装作业失败，输出类似于以下内容：

```
[[2024-05-26 15:24:04] Job for ontap_mediator.service failed because the control process exited with error code.
[2024-05-26 15:24:04] See "systemctl status ontap_mediator.service" and "journalctl -xeu ontap_mediator.service" for
details.
[2024-05-26 15:24:04] warning: %post(ontap-mediator-1.8.0-9.el9.noarch) scriptlet failed, exit status 1
[2024-05-26 15:24:04] ontap-mediator install returned: 0
[2024-05-26 15:24:06] //root/ontap-mediator-1.8.0/ontap_mediator.oQ4eL/ontap-mediator-1.8.0/ontap-mediator-1.8.0/
install: line 522: dist/scst.patch: No such file or directory
[2024-05-26 15:24:06] Unable to patch /etc/init.d/scst, check that the mediator-scst.service is healthy]
```