



CXone Mpower EXPERT

coms-40 : 将ONTAP调解器安装到挂载会阻止ONTAP_mediator.service 在重新启动后重新启动

<https://kb-cn-stage.netapp.com/on-prem/ontap/Mediator/Mediator-Issues/COMS-40>

Updated: Wed, 22 Apr 2026 08:25:14 GMT

问题描述

重新启动后未启动调解器服务
NetApp@host~]# systemcl status 调解器-scst ONTAP_调解器

单元ontap_mediator.service找不到。

●mediator-scst.service

loaded : loaded (/opt/wda/lib/wd_调解NetApp器/systemd/mediator-scst.service; enabled ; 供应商预设 : disabled)

Active : 非活动(停用ONTAP)