



NiCE

由于硬件故障、集群交换机关闭

https://kb-cn-stage.netapp.com/on-prem/Switches/General_Kbs/Cluster_switch_down_due_to_hardwar...

Updated: Wed, 03 Jun 2026 22:36:23 GMT

适用场景

- 集群网络交换机

问题描述

- 已生成AutoSupport并显示EMS警报消息

```
[Node-01: mgwd: callhome.hm.alert.major:alert]: Call home for Health Monitor  
process cshm: ClusterIfIslDownWarn_Alert[Switch-01 (FLMXXXXXXXXXX)/Ethernet1/35].
```

- 连接到相关交换机的集群网络端口也会显示链路已关闭

```
[Node-01: kernel: netif.linkDown:info]: Ethernet e0a: Link down, check cable.  
[Node-01: vifmgr: vifmgr.portdown:notice]: A link down event was received on  
node Node-01, port e0a.  
[Node-01: vifmgr: vifmgr.clus.linkdown:EMERGENCY]: The cluster port e0a on node  
Node-01 has gone down unexpectedly.
```

```
[Node-02: kernel: netif.linkDown:info]: Ethernet e0a: Link down, check cable.  
[Node-02: vifmgr: vifmgr.portdown:notice]: A link down event was received on  
node Node-02, port e0a.  
[Node-02: vifmgr: vifmgr.clus.linkdown:EMERGENCY]: The cluster port e0a on node  
Node-02 has gone down unexpectedly.
```

- 无法通过SSH连接到配对交换机