



无法使用SANNNAV生成支持保存日志

https://kb-cn-stage.netapp.com/on-prem/Switches/Brocade-KBs/Unable_to_generate_supportsave_log...

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适用场景

SANnav

问题描述

无法从SANNNAV生成supportsave、并出现以下错误：

```
"Failed to generate Supportsave for switch 192.168.XX.XX. Reason: 192.168.XX.XX  
:Exception while trying to create the switch specific folders under  
'technicalsupport' directory or while verifying file write permission.."
```