



无法访问Brocade DCX 8510-8 WWN卡

https://kb-cn-stage.netapp.com/on-prem/Switches/Brocade-KBs/Brocade_DCX_8510-8_WWN_card_in...

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适用场景

- Brocade DCX 8510-8
- Fabric OS (FOS) 8.2.3D版

问题描述

- `errdump` 显示WWN卡的问题：

```
[EM-1220], 474, SLOT 7 | CHASSIS, ERROR, Brocade_DCX, A problem (Error:34) has been detected on one or both WWN cards. Please run the wwnrecover tool to get more information and recov
```

- 在 `chassisshow` 将WWN卡标记为无法访问的WWN卡中：

```
WWN Unit: 2*  
Header Version: 2  
Power Consume Factor: -1W
```

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```
Factory Part Num:    60-1003060-01
Factory Serial Num:  AJXXXXXXXXXX
Manufacture:        Day: 31  Month: 10  Year: 2017
Update:             Day:  1  Month:  5  Year: 2024
Time Alive:         124 days
Time Awake:         26 days
```

```
Chassis Factory Serial Num: AFYXXXXXXXXX
* = No system control access to FRU
WWN data manager state: CF_COPY
```

- 在 slotshow WWN卡中、也无法访问：

```
2  WWN CARD          FLTY p=0000103 r=20008 h=00*
* = No system control access to slot.
```

- FOS位于8.2.3c1或更高版本上：

```
firmwareshow -v:
Slot Name      Appl    Primary/Secondary Versions      Status
-----
6  CP0        FOS     v8.2.3d                          STANDBY
v8.2.3d
7  CP1        FOS     v8.2.3d                          ACTIVE *
v8.2.3d
```

- 显示的WWN licenseidshow 与 wwn 或 switchshow 输出匹配：

```
sw:FID128:root> licenseidshow
10:00:88:94:71:01:23:45
sw:FID128:root> wwn
10:00:88:94:71:01:23:45
```

- 运行 wwnrecover 失败：

```
sw:FID128:root> wwnrecover
WWN Discrepancies (Error:34) detected.
```

Please attempt recovery of these errors (where possible) by navigating to the required recovery selection from the following WWN Recovery Options Menu.

Please note that in the event of a mismatch in the LicenseIds, between WWN1 and WWN2 cards, wwn recovery may not be possible. In this case a factory programmed card with a matching LicenseId must be used, as a replacement card, to complete the wwn recovery.

WWN Critical Seeprom 2 is Inaccessible or Corrupted.

WWN Seeprom Problem Details

WWN 2 Critical Seeprom: Read Failed.
Internal error: inconsistent WWN API return values
Recovery is not possible. Please contact Brocade Technical Support for
replacement of the inaccessible WWN(s).

- 之后问题描述仍然存在 `hafailover`