



CXone Mpower EXPERT

由于固件路径无效、Brocade FOS固件下载失败

https://kb-cn-stage.netapp.com/on-prem/Switches/Broadcom-KBs/Brocade_FOS_firmwaredownload_fa...

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适用场景

- Brocade交换机
- SCP

问题描述

firmwaredownload 使用SCP协议时失败、并显示错误"**The server is in不可访问或固件路径无效**"

```
<switchname>:<switchadminuser>> firmwaredownload
Server Name or IP Address: w.x.y.z
User Name: <sftpuser>
File Name: /fw/v7.4.2g2
Network Protocol(1-auto-select, 2-FTP, 3-SCP, 4-SFTP) [1]: 3
Do you want to input SFTP options (Y/N) [N]:
Verifying if the public key authentication is available.Please wait ...
```

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The public key authentication is not available.

Password:

Do you want to continue with CRA (Y/N) [N]:

Server IP: w.x.y.z, Protocol IPv4

Checking system settings for firmwaredownload...

Failed to access sftp://<sftpuser>:@w.x.y.z//fw/fos/v9.0.1e1_G6_MID

The server is inaccessible or firmware path is invalid. Please make sure the server name/IP address and the firmware path are valid, the protocol and authentication are supported. It is also possible that the RSA host key could have been changed and please contact the System Administrator for adding the correct hostkey.