



BES-53248 集群网络交换机均报告Un受支持的Switch_Alert

https://kb-cn-stage.netapp.com/on-prem/Switches/Broadcom-KBs/Both_BES-53248_cluster_network_s...

Updated: Wed, 22 Apr 2026 10:27:35 GMT

适用场景

- BES-53248 集群网络交换机
- ONTAP 9

问题描述

- 阵列中的两个集群网络交换机都会报告以下运行状况警报。示例：

```
Node : node_name
Monitor : cluster-switch
Alert ID : UnsupportedSwitch_Alert
Alerting Resource : switch_name-1
Subsystem : Switch-Health
Indication Time : Wed Sep 13 21:38:26 2023
Perceived Severity : Major
```

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Probable Cause : Configuration_error
Description : Unsupported cluster switch is detected.
Corrective Actions : Unsupported cluster switch "switch_name-1" found. Connect a supported cluster switch to cluster network.
Possible Effect : Communication problems and cluster connectivity issues occur.
Acknowledge : false
Suppress : false
Policy : UnsupportedSwitch_Policy

Node : node_name
Monitor : cluster-switch
Alert ID : **UnsupportedSwitch_Alert**
Alerting Resource : switch_name-2
Subsystem : Switch-Health
Indication Time : Wed Sep 13 21:38:26 2023
Perceived Severity : Major
Probable Cause : Configuration_error
Description : Storage Unsupported cluster switch is detected.
Corrective Actions : Unsupported cluster switch "switch_name-2" found. Connect a supported cluster switch to cluster network.
Possible Effect : Communication problems and cluster connectivity issues occur.
Acknowledge : false
Suppress : false
Policy : UnsupportedSwitch_Policy

- EMS日志消息还会标识警报。示例：

```
[node_name: cshmd: hm.alert.raised:debug]: Alert Id = UnsupportedSwitch_Alert ,  
Alerting Resource = switch_name-1 raised by monitor cluster-switch  
[node_name: cshmd: hm.alert.raised:debug]: Alert Id = UnsupportedSwitch_Alert ,  
Alerting Resource = switch_name-2 raised by monitor cluster-switch  
[node_name: mgwd: callhome.hm.alert.major:debug]: Call home for Health Monitor  
process cshmd: UnsupportedSwitch_Alert[switch_name-1].
```

- 交换机发出警报前没有可用的AutoSupport