



CXone Mpower EXPERT

由于内核崩溃、Cisco 集群互连交换机重新启动

https://kb-cn-stage.netapp.com/on-prem/Switches/Cisco-KBs/Cisco_cluster_interconnect_switch_reboo...

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适用场景

- ONTAP 9
- FAS/AFA 系统
- Cisco 集群互连交换机

问题描述

- Cisco 集群互连交换机意外重新启动。
- `system health alert show` 命令的输出显示以下警报：
 - `SwitchIfIslDownWarn_Alert` 运行正常的交换机
 - `SwitchReboot_Alert` 已重新启动的交换机
 - `ClusterIfIslDownWarn_Alert` 重新启动的交换机也可能会看到此问题
 - `ClusterSwitchMissing_Alert` 从CSHM中删除交换机时、由其中一个节点执行
- 在受影响交换机的 `show tech-support` 输出中、出现以下重新启动原因：

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```
`show system reset-reason`  
----- reset reason for module 1 (from Supervisor in slot 1) ---  
1) At 143044 usecs after Thu Jan 13 00:21:50 2022  
Reason: Kernel Panic  
Service:  
Version: 9.3(7)
```