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## Cisco C9336C交换机在所有LED均关闭的情况下无响应

[https://kb-cn-stage.netapp.com/on-prem/Switches/Cisco-KBs/Cisco\\_C9336C\\_switch\\_unresponsive\\_wit...](https://kb-cn-stage.netapp.com/on-prem/Switches/Cisco-KBs/Cisco_C9336C_switch_unresponsive_wit...)

Updated: Wed, 22 Apr 2026 07:31:07 GMT

### 适用场景

Cisco C933966集群网络交换机

### 问题描述

- 配对交换机报告的ISL端口关闭的ONTAP事件和EMS日志：

```
[node_name: cshmd: hm.alert.raised:alert]: Alert Id =  
ClusterIfIslDownWarn_Alert , Alerting Resource = switch_name(ABC12345DEF)/port-  
channell1 raised by monitor ethernet-switch  
[node_name: cshmd: hm.alert.raised:alert]: Alert Id =  
ClusterIfIslDownWarn_Alert , Alerting Resource =  
switch_name(ABC12345DEF)/Ethernet1/35 raised by monitor ethernet-switch  
[node_name: cshmd: hm.alert.raised:alert]: Alert Id =  
ClusterIfIslDownWarn_Alert , Alerting Resource =  
switch_name(ABC12345DEF)/Ethernet1/36 raised by monitor ethernet-switch  
[node_name: mgwd: callhome.hm.alert.major:alert]: Call home for Health Monitor  
process cshm: ClusterIfIslDownWarn_Alert[switch_name(ABC12345DEF)/Ethernet1/
```

35].

- 受影响 交换机中的所有集群和管理端口均已关闭
- 所有LED均 熄灭
- 关闭并重新打开交换机电源后、问题描述仍然存在