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## SANtricity 升级失败"无法激活升级。"

[https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/SANtricity\\_upgrade\\_failed\\_The\\_u...](https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/SANtricity_upgrade_failed_The_u...)

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### 适用场景

- NetApp E 系列
- NetApp SANtricity 操作系统

### 问题描述

SANtricity 升级失败、并显示以下消息：

```
"The upgrade cannot be activated.
```

```
If you attempted to activate NVSRAM along with the SANtricity OS software, then retry the activation.
```

```
If you attempted to activate the SANtricity OS Software only, then recheck the SANtricity OS Software version to ensure you are upgrading to the correct level. If the issue persists please contact your Technical Support Engineer"
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## Cannot Activate Upgrade



The upgrade cannot be activated.

If you attempted to activate NVSRAM along with the SANtricity OS Software, then retry the activation.

If you attempted to activate the SANtricity OS Software only, then recheck the SANtricity OS Software version to ensure you are upgrading to the correct level. If the issue persists, please contact your Technical Support Engineer.

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