



CXone Mpower EXPERT

访问LdAPS服务器时SANtricity超时

https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/SANtricity_timeout_accessing_LD...

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适用场景

- SANtricity 系统管理器
- LdAPS (安全LDAP)
- 单向信任域

问题描述

- 在 LAPS身份验证中观察到高延迟/超时
- 使用常规LDAP时未发现问题
- webserver-trace-logs-will show :

```
2023-10-20 13:36:14,110 INFO [jetty-253795] c.n.e.a.r.s.LdapImpl
[LoggingFilter.java:416] [requestId=165ab4d6-7092-4106-990c-b7e8c439ac92,
deviceId=1]
{"authId":"64E85ABC5ED718AA07FDF7FD385596DD46D53F4315C312FEB2182C1B","authType":"local
```

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```
v2/storage-systems/1/ldap/  
test","remoteAddress":"10.xxxxxx","method":"POST","query":null,"status":"200","executi  
2023-10-20 13:36:25,532 WARN [jetty-253864] c.n.e.a.d.LdapConfigChangeService  
[LdapConfigChangeService.java:504]  
[requestId=24cb5063-b59e-4ec9-88e7-4f9bd339ad47, deviceId=1] Communication  
exception while testing LDAP domain  
java.net.SocketTimeoutException: Read timed out
```

- 数据包跟踪将显示从发出存储控制器 `ChangeCipherSpec` 到LDAP服务器响应之间的延迟超过10秒。