



频繁出现NTP查询失败和NTP服务不可用警报

https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Frequent_NTP_Query_Failed_and...

Updated: Wed, 22 Apr 2026 07:28:47 GMT

适用场景

- E 系列SANtricity系统
- [在SANtricity System Manager 中配置 NTP 服务器地址](#)

问题描述

- Recovery Guru 报告以下警报，这些警报反复自行解决然后重新出现。

```
Failure Entry 1: NET_NTP_QUERY_FAIL-Recovery Failure Type Code: 466
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```
Failure Entry 2: NET_NTP_SERVICE_UNAVAILABLE-Recovery Failure Type Code: 467
```

- 主要事件日志报告间歇性无法访问事件和正在设置的控制器时钟实例。

```
B:3/7/23,4:30:17 PM (16:30:17)126652 2289 The DNS/NTP configuration on this controller is either incorrect or all the NTP servers are unreachable over the
```

network - Shelf 99, Bay B<--CRITICAL

B:3/7/23, 4:29:44 PM (16:29:44) 126651 2294 Either the NTP server's resolved or configured IP address is wrong or the IP address is unavailable via the attached network - Shelf 99, Bay B

A:3/7/23,4:30:15 PM (16:30:15)126650 2289 The DNS/NTP configuration on this controller is either incorrect or all the NTP servers are unreachable over the network - Shelf 99,Bay A <--CRITICAL

A:3/7/23, 4:29:42 PM (16:29:42) 126649 2294 Either the NTP server's resolved or configured IP address is wrong or the IP address is unavailable via the attached network - Shelf 99, Bay A

A:3/7/23,3:29:09 PM(15:29:09)126648 2261 Controller clocks set by NTP or SNTP Server - Shelf 99, Bay A

B:3/7/23,3:29:11 PM(15:29:11)126647 2261 Controller clocks set by NTP or SNTP Server - Shelf 99, Bay B