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## 无法在 E 系列 SANtricity System Manager 上验证 SAML 配置

[https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Failed\\_to\\_validate\\_SAML\\_configu...](https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Failed_to_validate_SAML_configu...)

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### 适用于

- NetApp E 系列
- NetApp SANtricity System Manager 11.70.2 或更早版本。
- 安全断言标记语言 (SAML)

### 问题描述

- 在 SANtricity 中初始配置 SAML 功能期间，**Enable SAML (Step 5)** 失败并显示以下错误：
  - `"Failed to validate SAML configuration on Controller A because: Cannot validate authentication. Ensure the IdP is accessible and the IdP server and controller clocks are synchronized."`
- NTP 和 DNS 已在控制器上配置并显示已启用。
- 在 SANtricity UI > **DNS/NTP** 中的 **控制器 A** 设置不再反映 NTP 配置（在保存更改后）。

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- 在 **Support > Support Center > Support Resources > Storage Array Profile**
  - 在控制器 A 上，Primary NTP server 和 Secondary NTP server 显示 null。
  - 在控制器 B 上，Primary NTP server 显示 null 和 Secondary NTP server 存在。