



CXone Mpower EXPERT

"callHome.spares.low"是什么意思？

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/What_does_callhome_spares_low_...

Updated: Wed, 22 Apr 2026 12:52:37 GMT

适用场景

- ONTAP 9
- [CallHome.spares事件](#)

问题解答

[CallHome.spares事件](#)

如果一个或多个RAID组没有符合条件的备用磁盘驱动器、则会在磁盘驱动器发生故障时显示此消息。

- 符合条件的备用磁盘驱动器必须具有正确的大小和容量、并且必须位于相应的池中。
 - 如果磁盘驱动器发生故障、并且没有可重建的备用磁盘、则系统将进入降级模式。
 - 这包括 尚未分配的已更换驱动器。请参阅 [备用磁盘低分辨率指南](#)
- 如果您的系统已配置为执行此操作、则它会生成AutoSupport (或"自动通报")消息并将其传输给NetApp技术支持和配置的目标。

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

追加信息

- 由于9.12.1 9.12.1代码因[错误ID 944990](#)而发生更改-如果RAID聚合在24小时内保持降级状态、则系统不再暂停、因此、如果聚合完全降级、则默认系统行为将更改为不暂停。