



CXone Mpower EXPERT

控制器升级后无法执行接管

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Takeover_is_not_possible_after_co...

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适用场景

- ONTAP 9
- 控制器硬件升级(机头交换)

问题描述

- 控制器升级(机头交换)到新硬件平台已完成(两个节点)
- 两个节点均已成功升级、集群应用程序已联机、但在启动第二个节点后、storage failover show会指示错误：

```
CLUSTER::*> storage failover show
```

```
Takeover
```

```
Node Partner Possible State Description
```

```
-----  
FAS01 FAS02 false Waiting for FAS02, Takeover  
is not possible: Storage failover  
mailbox disk state is invalid,  
Storage failover is disabled on the
```

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```
FAS02      FAS01      partner node, Storage failover
interconnect error, NVRAM log not
synchronized, Disk inventory not
exchanged
false      Waiting for FAS01, Takeover
is not possible: Storage failover
interconnect error, NVRAM log not
synchronized, Disk inventory not
exchanged
```