



E系列升级前检查失败、未显示任何特定错误

https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/E-Series_Pre-upgrade_check_fail...

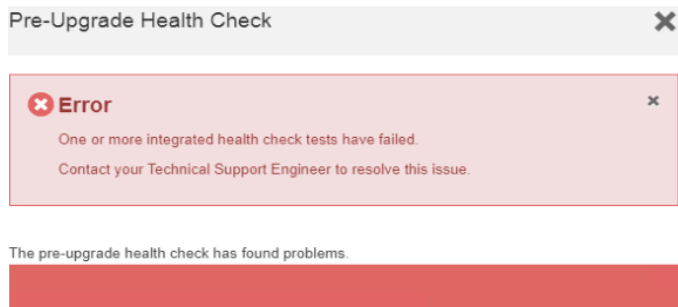
Updated: Wed, 22 Apr 2026 10:27:39 GMT

适用场景

NetApp SANtricity 11.x

问题描述

- 升级前检查失败、无特定错误：



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- 升级前运行状况检查失败、并显示以下错误

One or more inter-controller interfaces have link down. You cannot upgrade the storage array until the problem is resolved. Use the Recovery Guru to fix the problem. Contact your Technical Support Engineer to resolve this issue.

- 尝试重新启动控制器时、从备用控制器的IP地址记录到SANtricity系统管理器中、显示以下错误：

“The selected controller is in a state that cannot be reset”

 **Error**

The selected controller is in a state that cannot be reset.