



SMTP 550 5.7.0消息大小违规

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/SMTP_550_5.7.0_Message_Size_...

Updated: Wed, 22 Apr 2026 03:38:43 GMT

适用场景

- ONTAP 9
- AutoSupport (SMTP)

问题描述

- 系统在尝试发送asup时间歇性地遇到此错误

```
[cluster-01 asup.smtp.drop:error]: AutoSupport mail (HA Group Notification from cluster-01 (EMS mgmtgwd.vreport.nodesUnreachable) ERROR) was not sent. The system will drop the message.
```

- Notifyd.log 显示 550 5.7.0 Message Size Violation

```
0000001f.015471bc 0d22eca3 Sat Oct 22 2022 00:00:10 -04:00
```

```
[kern_notifyd:info:1749] (category: 1749:13054:deliver) (emittime: 10/21/2022
```

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23:57:31) (message: SMTP 0x8156d1bd0 state change from STOP to POSTDATA)
0000001f.015471bd 0d22eca3 Sat Oct 22 2022 00:00:10 -04:00
[kern_notifyd:info:1749] (category: 1749:13054:deliver) (emittime: 10/21/2022
23:57:31) (message: 550 5.7.0 Message Size Violation)
0000001f.015471be 0d22eca3 Sat Oct 22 2022 00:00:10 -04:00
[kern_notifyd:info:1749] (category: 1749:13054:deliver) (emittime: 10/21/2022
23:57:31) (message: SMTP 0x8156d1bd0 state change from POSTDATA to STOP)