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## ServiceNow 发现集群失败并显示错误

[https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap\\_OS/OS-KBs/ServiceNow\\_discovering\\_cluster\\_fai...](https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/ServiceNow_discovering_cluster_fai...)

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### 适用场景

- ONTAP 9
- ServiceNOW (服务状态)

### 问题描述

- 尝试从ServiceNow发现新集群时、发现失败、并显示以下错误：

error message: Target is either unreachable or there are no valid credentials for it.