



# CXone Mpower EXPERT

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## 集群中的一个节点未发送Auto支持

[https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap\\_OS/OS-KBs/One\\_node\\_in\\_the\\_cluster\\_not\\_sen...](https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/One_node_in_the_cluster_not_sen...)

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### 适用场景

- ONTAP 9
- AutoSupport

### 问题描述

- 集群中的一个节点未发送Auto支持。
- 节点上的eOM端口托管节点管理lif和集群管理if。
- 从节点管理无法访问DNS和网关。
- 通过在同一节点上托管集群管理、我们可以对DNS执行ping操作。

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