



CXone Mpower EXPERT

在新添加的节点上，板载同步失败

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Onboard_sync_fails_on_newly_add...

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适用场景

- ONTAP 9.7
- NetApp 聚合加密 (NAE)
- 板载密钥管理器 (OKM)

问题描述

- 命令 `::> security key-manager onboard sync` 返回错误

Enter the cluster-wide passphrase for onboard key management:
All offline encrypted volumes will be brought online and the corresponding volume encryption keys (VEKs) will be restored automatically within 10 minutes. If any offline encrypted volumes are not brought online automatically, they can be

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brought online manually using the "volume online -vserver -volume" command.
Error: command failed: Onboard key management has successfully synced on the local node "node-01". The following nodes in the cluster are not reachable or failed to sync: node-03, node-04. Use the "cluster show" command to check a node's health status and then run the "security key-manager onboard sync" command again.

- 不 `cluster show` 会显示具有新节点的任何问题描述
- **Bootagra** 似乎配置不正确。正确值为 "true"

```
bootarg.keymanager.support=""  
bootarg.onboard_expect_keys=""  
bootarg.volume.softwareencryption.support=""
```