



CXone Mpower EXPERT

由于实体太大、对象存储不可用

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Object_store_unavailable_due_to_...

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适用场景

- ONTAP 9
- 对象存储

问题描述

- 在EMS日志中：

```
ThuOct 19 05:10:44 +0200 [n101: OscLowPriThreadPool:  
object.store.unavailable:EMERGENCY]:Unable to connect to the object store  
"sg100" from node4b5783bd-5abc-11ed-8067-d039ea9bba58. Reason: Entity too  
large.
```

```
ThuOct 19 05:12:45 +0200 [n101: OscLowPriThreadPool:  
object.store.unavailable:EMERGENCY]:Unable to connect to the object store
```

"sg100" from node4b5783bd-5abc-11ed-8067-d039ea9bba58. Reason: Entity too large.

- SKTRACE :

```
2023-10-19T20:48:21Z 6363817166152028 [12:0] OSC_ERR: logCmd:368 PUT CmdId: 334
obj-name: 043ec0fb-9338-46ea-949f-00f06a69b548/
a5800db4_0000000000af5be_043ec0fb-9338-46ea-949f-00f06a69b548 failed with OSC
error: Entity too large
```

- 对象存储可用 :

```
::*> storage aggregate object-store show
Aggregate      Object Store Name Availability  Mirror Type
-----
cl1_data1_n101 sg100          available  primary
cl1_data1_n102 sg100          available  primary
```