



CXone Mpower EXPERT

升级后、监控工具停止显示配额

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Monitoring_tools_stopped_showing...

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适用场景

- 升级到9.11.1P11或9.11.1P12
- ONTAP API

问题描述

- 升级到9.11.1P11 (或更高版本)后、外部监控工具将停止显示配额值
- 监控工具报告从ONTAP收集配额数据时出错。Splunk中出现的错误示例：

```
2023-11-08 08:01:06,408 ERROR [ta_ontap_collection_worker://delta:980881]
[QuotaHandler] Problem collecting ontap:quota data from server=cluster1.example.com:
[OntapClient] Client Side Code Error 13001: success
Traceback (most recent call last):
File "/apps/splunk/etc/apps/Splunk_TA_ontap/bin/ta_ontap/handlers.py", line 141, in
run    results = qa.run()
```

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```
File "/apps/splunk/etc/apps/Splunk_TA_ontap/bin/ta_ontap/OntapInventory.py", line
104, in run    return self.runClusterMode()
<skipping>
```

- MGSWD日志多次显示以下条目：

```
Thu Nov 23 2023 23:09:36 +01:00 [kern_mgwd:info:2880] Error: Loop detected in next()
for table quota_rules_zapi. Next on "cluster1 17179869185 2150762145 tree /vol/abc/
qtreen1 " returned "cluster1 17179869185 2150762145 tree /vol/abc/qtreen1 ".
```