



CXone Mpower EXPERT

由于CacheRecover - AddToCache、E系列控制器发生崩溃

https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/E-Series_controller_panic_due_to...

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适用场景

- NetApp StorageGRID
- NetApp E系列系统
- SANtricity OS 11.70.5P1

问题描述

- E系列控制器处于使用7段代码的锁频状态：`OE LF dr`
- E系列控制器重新启动时出现崩溃字符串：`PANIC: cacheRecover - addToCache(1658ab600) returned 1657b3980`
- 当受影响的控制器位于系统中时、备用控制器将无法访问和/或启动环路

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