



HWASSIST IDの不一致

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/HWASSIST_ID_Mismatch

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環境

- 製品モデル：サービスプロセッサを搭載したすべてのモデル
- OS：clustered Data ONTAP 8.2P6-9.2

問題

両方のノードのHWASSISTが次のエラーを報告しています。

```
Keep Alive Status : Error: did not receive hwassist keep alive alerts from partner."hwassist test" results in a time out.
```

```
Pings to both nodes are successful. Storage failover hwassist stats show:
```

```
storage failover hwassist stats show
```

```
ノード      アラートタイプ  アラートイベント  数 テイクオーバーの  前回受信
```

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hweqecpntap01-02a

```
system_down power_loss          0 Yes   ---  
system_down l2_watchdog_reset    0 Yes   ---  
system_down power_off_via_rlm    0 Yes   ---  
system_down power_cycle_via_rlm  0 Yes   ---  
system_down reset_via_rlm        0 Yes   ---  
system_down power_off_via_sp     0 Yes   ---  
system_down power_cycle_via_sp   0 Yes   ---  
system_down reset_via_sp         0 Yes   ---  
system_down post_error           0 No    ---  
system_down abnormal_reboot      0 No    ---  
system_down loss_of_heartbeat    0 No    ---  
keep_alive  periodic_message     0 No    ---  
test        test                 0 No    ---
```

```
ID_mismatch --- 549 --- Fri Apr 4 18:09:37 EST 2014
```

```
Key_mismatch --- 0 --- ---
```

```
Unknown --- 0 --- ---
```

```
Number_of_times_hw_assist_alerts_throttled: 0
```

hweqecpntap01-02b

```
system_down power_loss          0 Yes   ---  
system_down l2_watchdog_reset    0 Yes   ---
```

```

system_down power_off_via_rlm      0 Yes   ---
system_down power_cycle_via_rlm    0 Yes   ---
system_down reset_via_rlm          0 Yes   ---
system_down power_off_via_sp       0 Yes   ---
system_down power_cycle_via_sp     0 Yes   ---
system_down reset_via_sp           0 Yes   ---
system_down post_error              0 No    ---
system_down abnormal_reboot        0 No    ---
system_down loss_of_heartbeat       0 No    ---
keep_alive  periodic_message       0 No    ---
test        test                   0 No    ---

```

```

ID_mismatch  ---                539 ---   Fri Apr 4 18:09:10 EST 2014

```

```

Key_mismatch ---                0 ---   ---

```

```

Unknown     ---                0 ---   ---

```

```

Number_of_times_hw_assist_alerts_throttled: 0

```

2 entries were displayed.