



How to troubleshoot bug 1465726 during ANDU

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/How_to_troubleshoot_bug_146572...

Updated: Wed, 22 Apr 2026 08:36:02 GMT

Applies to

- ONTAP 9
- Automated Non Disruptive Upgrade (ANDU)
- Panic

Description

- During an ANDU the symptoms of [bug 1465726](#) are seen
- When a node initiates shutdown (for example during takeover triggered by ANDU), it panics with:

```
PANIC: page fault (supervisor read data, page not present) on VA 0x20 cs:rip
0x20:0xffffffff8069859e rflags 0x10046 in process mlogd onrelease 9.10.0P1 (C)
```

```
PANIC: page fault (supervisor read data, page not present) on VA 0x448 cs:rip
0x20:0xffffffff806b62b9 rflags 0x10246 in process secd on release 9.11.1P8 (C)
```

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- Data outage during during ONTAP major-version ANDU (e.g. 9.9.1 to 9.11.1P14):

LIFs cannot be hosted:

```
Sat Apr 22 2023 10:33:01 GMT [Cluster1-n02: vifmgr:  
vifmgr.lifbeingremoved:NOTICE]: LIF lif_n01_mgmt (on virtual server 44), IP  
address 10.250.50.50, is being removed from node Cluster1-n02, port a01-179.
```

When the node that panicked is up again, LIFs are hosted and data access is restored:

```
Sat Apr 22 2023 12:45:57 GMT [Cluster1-n01: vifmgr:  
vifmgr.lifsuccessfullymoved:NOTICE]: LIF lif_ALE_n01_179_mgmt (on virtual  
server 44), IP address 10.251.42.97, is now hosted on node Cluster1-n01, port  
a01-179.
```