



E系列控制器发生故障后数据丢失

https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Data_lost_after_E-Series_controll...

Updated: Wed, 22 Apr 2026 08:48:05 GMT

适用场景

- NetApp E 系列
- 双工系统

问题描述

在控制器因硬件问题而发生故障后、数据将丢失。

Major Event Log (MEL) 报告：

```
A:3/26/23, 11:19:09 AM (11:19:09) 3661 3101 Asynchronous event notification (AEN)
posted for recently logged event - Shelf 99, Bay A
----> Sense 6/c/80 = Unit Attention - Unrecovered Write Error Due to Non-Volatile
Cache Failure. User data may have been lost <--
```

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information