



## 在 E 系列主要事件日志中反复出现严重 NTP 消息

[https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Critical\\_NTP\\_messages\\_seen\\_re...](https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Critical_NTP_messages_seen_re...)

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### 适用场景

- SANtricity OS 11.70或更早版本
- StorageGRID设备

### 问题描述

- E系列主要事件日志 报告无法访问NTP服务。

```
B:8/22/22, 2:12:20 AM (02:12:20) 6299 2288 Either the NTP server's resolved or
configured IP address is wrong or the IP address is unavailable via the attached
network - Shelf 99, Bay B <--CRITICAL
---->Unreachable NTP Server: 0.0.0.0
```

```
B:8/21/22, 9:10:29 PM (21:10:29) 6293 2288 Either the NTP server's resolved or
configured IP address is wrong or the IP address is unavailable via the attached
```

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network - Shelf 99, Bay B <--CRITICAL

---->**Unreachable NTP Server: 0.0.0.0**

- Recovery Guru 警报NTP服务器无法访问。这些警报随机出现。
- StorageGRID 网格管理器报告以下警报：`Appliance storage controller hardware issue`。