



间歇性收到False MissingPathFomSwitchToNsm_Alert

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/False_MissingPathFromSwitchToN...

Updated: Wed, 22 Apr 2026 03:53:38 GMT

适用场景

- NS224
- 交换存储
- ONTAP 9.13.1PX

问题描述

- 从多个磁盘架接收间歇性的“MissingPathFrom SwitchToNsm_Alert”：

```
Sat Jan 27 17:35:11 -0600 [Netapp01-01: mgwd: callhome.hm.alert.major:alert]:  
Call home for Health Monitor process schm:  
MissingPathFromSwitchToNSM_Alert[14.1:A].
```

```
Sun Jan 28 18:15:21 -0600 [Netapp01-01: mgwd: callhome.hm.alert.major:alert]:  
Call home for Health Monitor process schm:
```

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```
MissingPathFromSwitchToNSM_Alert[16.4:B].
```

```
Sun Jan 28 20:05:22 -0600 [Netapp01-01: mgwd: callhome.hm.alert.major:alert]:  
Call home for Health Monitor process schm:  
MissingPathFromSwitchToNSM_Alert[14.5:B].
```

```
Wed Jan 31 21:40:55 -0600 [Netapp01-01: mgwd: callhome.hm.alert.major:alert]:  
Call home for Health Monitor process schm:  
MissingPathFromSwitchToNSM_Alert[12.1:B].
```

- 警报将立即清除且不持久：

```
Wed Jan 31 21:39:50 -0600 [Netapp01-01: schmd: hm.alert.raised:alert]: Alert Id  
= MissingPathFromSwitchToNSM_Alert , Alerting Resource = 12.1:B raised by  
monitor system-connect
```

```
Wed Jan 31 22:17:30 -0600 [Netapp01-01: schmd: hm.alert.cleared:notice]: Alert  
Id = MissingPathFromSwitchToNSM_Alert , Alerting Resource = 12.1:B cleared by  
monitor system-connect
```

- 在出现以下警报期间、节点不会过渡到四路径HA：

```
System Storage Configuration: Multi-Path HA
```

- 事件日志中没有与警报期间的磁盘架错误相关的其他指示符
- 查看诊断磁盘架日志不会报告任何警报或错误
- 查看ONTAP端的布线和配置、所有设备的布线都正确无误、节点报告布线正确：[将磁盘架布线为交换机连接存储—NS224磁盘架](#)