



## 控制器拒绝针对 E 系列控制器的 SMCLI 命令

[https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Controller\\_rejecting\\_SMCLI\\_com...](https://kb-cn-stage.netapp.com/on-prem/E-series/SANtricity-OS-Kbs/Controller_rejecting_SMCLI_com...)

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### 适用于

NetApp E 系列

- SANtricity 操作系统 11.70.x 及更高版本

### 问题描述

控制器 A 不接受通过 SMcli 或 GUI 的远程管理连接，尽管可以在网络上访问（成功 ping）观察到的错误消息如下：

#### SMcli 错误：

...

连接到存储系统时检测到错误 <MANAGEMENT IP>

您可能正在尝试与禁用旧版管理的阵列通信。否则，请检查是否有任何网络问题，并验证是否有少于允许的最大 TCP 连接。

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**WEB UI 错误：**

...

无法访问此网站

<MANAGEMENT IP> 拒绝连接。

ERR\_CONNECTION\_REFUSED

...