



删除根卷快照失败

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Deletion_of_Root_Volume_Snapsh...

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适用于

- 集群模式 Data ONTAP 8.x .X
- ONTAP 9.x

问题

本文中介绍的功能可以备份和还原配置信息。此功能取决于许多其他模块。

1. 它会将生成的备份文件保存在根卷上。
2. 它依靠集群作业来创建集群备份归档。
3. 它使用 FR 服务在集群中的节点之间复制备份归档。
4. 它会在创建备份归档时创建根卷快照。

如果其中任何相关模块出现故障，此功能将无法正常运行。

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指示备份归档创建失败的日志消息：

```
cluster_backup_job::queue_local_backup_jobs - Failed to queue local job for %s
Error: %s
cluster_backup_job::check_for_node_backups - Node: %s Backup Errored.
cluster_backup_job::check_for_node_backups - Failed to get job info for node: %s
cluster_backup_job::queue_local_backup_jobs - The node %s is not included in cluster
backup
config_backup_create_handler::create_local_tarball - Failed to get the value of
thebootarg.init.cfimagebase variable
config_backup_create_handler::create_snapshot - Failed to get rdb version
fill_node_backup_list - Could not find the directory %s to be backed-up
generate_cluster_conf_manifest - Could not determine the cluster uuid
generate_cluster_conf_manifest - Could not determine the software version
generate_node_conf_manifest - Could not determine the software version
generate_node_conf_manifest - Could not determine the hardware model
config_backup_restore_ops::create_dir - Failed to create the backup dir because of:
%d
config_backup_restore_ops::create_dir - Found a non-directory in place of the backup
dir
config_backup_restore_ops::create_dir - Found invalid permissions on backup dir
config_backup_create_handler::create_snapshot - root snapshot delete zapi
failed:retval: %s
config_backup_restore_ops::clean_snapshots - failed to delete snapshot %s
config_backup_create_handler - failed to delete the temp dir %s
```

此时将生成以下 **EMS** 消息：

mgmtgwd.configbr.snapshotDeleteFailed

- 消息类型 **Deletion of root volume snapshot failed.**
- 如果无法删除根卷上的 **Snapshot (TM)** 副本，则会显示此消息。**Snapshot** 副本是在配置备份期间创建的。
- 源—存储器
- 示例消息 - **Snapshot copy %s on the root volume cannot be deleted on node %s.Error: '%s'.**
- 更正操作：请参阅下面的解决方案部分。