



creation_cg_Snapshot ZAPI连接超时

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Create_cg_snapshot_ZAPI_connect...

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适用场景

- ONTAP 9
- 一致性组快照

问题描述

用于创建一致性组快照的ZAPI调用会定期失败、并显示超时错误。

错误示例：

```
[ERROR:Fri Sep 4 17:04:12 2020]_create_cg_snapshot:Error in snapshot_commit.  
Error:Connection timed out (60)
```

```
[FATAL:Tue Aug 25 17:08:16 2020]snap_prod_host:Second attempt at prod snapshot  
failed. Please review logs! Exiting!
```

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Error:Failed to retrieve Snapshot copy information. Reason: An error occurred in the reception and processing of the API reply from the appliance. (13057)