



AutoSupport 交付失败、并出现notiyd崩溃

https://kb-cn-stage.netapp.com/on-prem/ontap/Ontap_OS/OS-KBs/Autosupport_delivery_fails_along_w...

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适用场景

- ONTAP 9.7 - 9.10.1
- AutoSupport (ASUP)
- 在ONTAP 中启用FIPS模式
- ONTAP AutoSupport `transport` 设置为 `SMTP`
- 已启用SMTP身份验证
- 为AutoSupport 传送配置的SMTP服务器是Microsoft Exchange Server

问题描述

- 在ONTAP 升级到受影响的版本后、Auto支持 不再可靠地传输到NetApp、而是ONTAP 内部进程 `notiyd` 意外重新启动并出现崩溃字符串：
`notiyd: Received SIGABRT (Signal 6) at RIP 0x809225c4a (pid 64452, uid 0, timestamp 1682201254)`
- `notiyd`进程将重新启动、如果尚未重新启动、则在尝试运行命令时 `::> autosupport show` 会显示错误：

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```
::*> autosupport show  
This table is currently empty.
```

Warning:

```
Unable to list entries on node przafil014-01. RPC: Remote system error [from  
mgwd on node "node-01" (VSID: -1) to notifyd at  
127.0.0.1]
```

```
Unable to list entries on node node-02. RPC: Remote system error [from mgwd on  
node "node-02"  
(VSID: -1) to notifyd at 127.0.0.1]
```